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From: [REDACTED] S47F <[REDACTED]@MacquarieGovernment.com>
Sent: Wednesday, 16 October 2019 9:41 AM
To: Julian.Doak@abs.gov.au; [REDACTED] S22 <[REDACTED]@abs.gov.au>
Cc: [REDACTED] S47F <[REDACTED]Government.com>; [REDACTED] S47F <[REDACTED]@MacquarieGovernment.com>
Subject: Sigbox Service – Changes to the Service Update (ABS)

Dear Julian and [REDACTED] S22,

Following on from the announcement of the migration to Sigbox 2.0, I am happy to advise that we have provisioned the new Sigbox 2.0 service for your Agency. [REDACTED]

S47E

[REDACTED] If there is another email address that you would prefer to use as an additional administrator account, please let me know and I will have this created for you.

S47E

In the next week your Client Delivery Executive will provide you with a current user list for you to revise so that we can set up the user accounts in the new instance. We will advise you before the accounts are created so that you can advise your users to expect the email with the new account details.

We will also be in touch with you to organise a time to provide training on the new platform. Please also find attached a User Guide for your reference.

SIGBox (SafeShare 3.5) – End of Life

Please keep in mind that the existing version of Sigbox (SafeShare 3.5) will be end of life on 30 November and will be sun-setted as of that date. If you would like to keep files which are currently stored in v1 please re-upload those to v2, otherwise the files will be discarded. Please find attached a guide on how to move anything from the current Sigbox Service. There are two documents one is a simple migration or if you have a more complex file structure please refer to the Complex Migration document.

If you have any questions in the meantime please do not hesitate to contact me.

Kind regards,

S47F

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Client Delivery Executive

Mobile S47F

Need Help? [1800 789 999](tel:1800789999)

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