

For-Official-Use-Only

Basics

Protective Mark	For-Official-Use-Only
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22 [Redacted]

22 [Redacted]

There are also some additional Incidents related to the AMLPS reported to the **SIRS (Security Incident Reporting System)** - some have been included below

Letters (a,b,c, etc) have been added to an incident number when there has accidentally been two separate incidents logged with the same number . It DOES NOT indicate the incidents are related .

Incident Register						
#	Date and Time	Incident	Impact	Incident owner	Status	Links/ Actions
041	22/09/2017	Four incidents during mail opening at different FX sites: <ul style="list-style-type: none"> • VIC - 47E [Redacted] • 47E in envelope with survey form • WA - 1 envelope had a small amount of glitter with the survey form, and more seriously 1 envelope [Redacted] 	47E [Redacted]	22 [Redacted] / FX	Open	Doc Ref: DCOO-ARJ468 Full report from FX pending
		47E [Redacted]				
		47E [Redacted]				

22

075 22

074 22

073	16/10/17	47E	47E	22	/FX SA	Closed	Resolved █ (Subject: SA FX site: 47E
-----	----------	-----	-----	----	--------	--------	---

47E

[DLM=For-Official-Use-Only]
; Database:
Marriage
Collection
Taskforce
WDB; Author:
22
Created:
16/10/2017;
Doc Ref:
LBON-AS7C3
(X)

072 22

071 22
b

22

22

65

64

22

63

07/10/17

- 47E

22

/FX

Closed

- Resolved:

47E

47E [REDACTED]

- Security issue

47E [REDACTED]

47E [REDACTED]

47E [REDACTED]

47E [REDACTED]

47E [REDACTED]

47E [REDACTED]

47E [REDACTED]

[REDACTED] (Subject:
NSW FX site -
Incidents
(various)
[DLM=For-Offi
cial-Use-Only]
; Database:
Marriage
Collection
Taskforce
WDB; Author:
47E [REDACTED]
Created:
09/10/2017;
Doc Ref:
LBON-ARY8P
6)



YI: Referral from ABS - Marriage Law Survey threat received by Ministerial Correspondence [DLM=For-Official-Use-Only]

22 to: 22

15/09/2017 12:59 PM

From: 22
To: 22

HI
FYI I'm pleased the AFP responded to this threat - 47C
47C
Thought you should know

22 FYI 22 15/09/2017 12:50:53 PM

----- Forwarded by 22 on 15/09/2017 12:50 PM -----

From: 22
To: 22
Cc: 22, 22, 22
Date: 15/09/2017 12:47 PM
Subject: Fw: Referral from ABS - Marriage Law Survey threat received by Ministerial Correspondence [DLM=For-Official-Use-Only]

Dear all,

For info - the AFP in Adelaide have made a visit to 22 following the referral from yesterday .

47E(d) , and I reiterated the ABS' gratitude for their prompt action particularly during the taking of the AMLPS and their ongoing support more generally.

22

47E(d)

Regards,

22

Director Protective Security, Agency Security Adviser

ABS Protective Security Section | Technology and Security Division | Australian Bureau of Statistics

(P) 22 (F) 22

(E) 22 (W) www.abs.gov.au

"SECURITY - Everyone's Business"

----- Forwarded by 22 on 15/09/2017 12:32 PM -----

From: 22
To: 22
Cc: 22

Date: [REDACTED] 15/09/2017 12:08 PM
Subject: RE: Referral from ABS - Marriage Law Survey threat received by Ministerial Correspondence [DLM=For-Official-Use-Only]

For-Official-Use-Only

Good morning [REDACTED],

Results of matter ABS referred to AOCC on 14 September 2017 re [REDACTED].

47E(d) [REDACTED]

47E(d) [REDACTED]

About 10:25 am Friday 15 September 2017 Protection Liaison Adelaide members attended and spoke to [REDACTED].

47E(d) [REDACTED]

47E(d) [REDACTED]

47E(d) [REDACTED]

Kind Regards

[REDACTED]
PROTECTION LIAISON
ADELAIDE OFFICE
Tel + [REDACTED] Ext [REDACTED]
www.afp.gov.au



For-Official-Use-Only

From: [REDACTED] On Behalf Of AOCC-Operations
Sent: Thursday, 14 September 2017 4:13 PM
To: PL-Adelaide
Cc: AOCC-Watchfloor-Supervisor; Protection-Assessment-Team; [REDACTED]
Subject: FW: Referral from ABS - Marriage Law Survey threat received by Ministerial Correspondence [DLM=For-Official-Use-Only]

For-Official-Use-Only

Good afternoon [REDACTED],

47C

Kind regards,

[REDACTED]

WATCHFLOOR OPERATIONS - AFP OPERATIONS COORDINATION CENTRE
SUPPORT CAPABILITY

Tel + [REDACTED] Ext [REDACTED]

www.afp.gov.au



POLICING FOR
A SAFER AUSTRALIA

For-Official-Use-Only

From: [REDACTED]

Sent: Thursday, 14 September 2017 4:20 PM

To: AOCC-Operations

Cc: [REDACTED]

Subject: Referral from ABS - Marriage Law Survey threat received by Ministerial Correspondence [DLM=For-Official-Use-Only]

Att: [REDACTED]

Dear [REDACTED]

Many thanks for your time earlier. As we discussed, the following was received last night via the ABS' Ministerial Correspondence system.

[REDACTED]
47C

[REDACTED]
47C

Regards,

[REDACTED]
22

Director Protective Security, Agency Security Adviser

ABS Protective Security Section | Technology and Security Division | **Australian Bureau of Statistics**

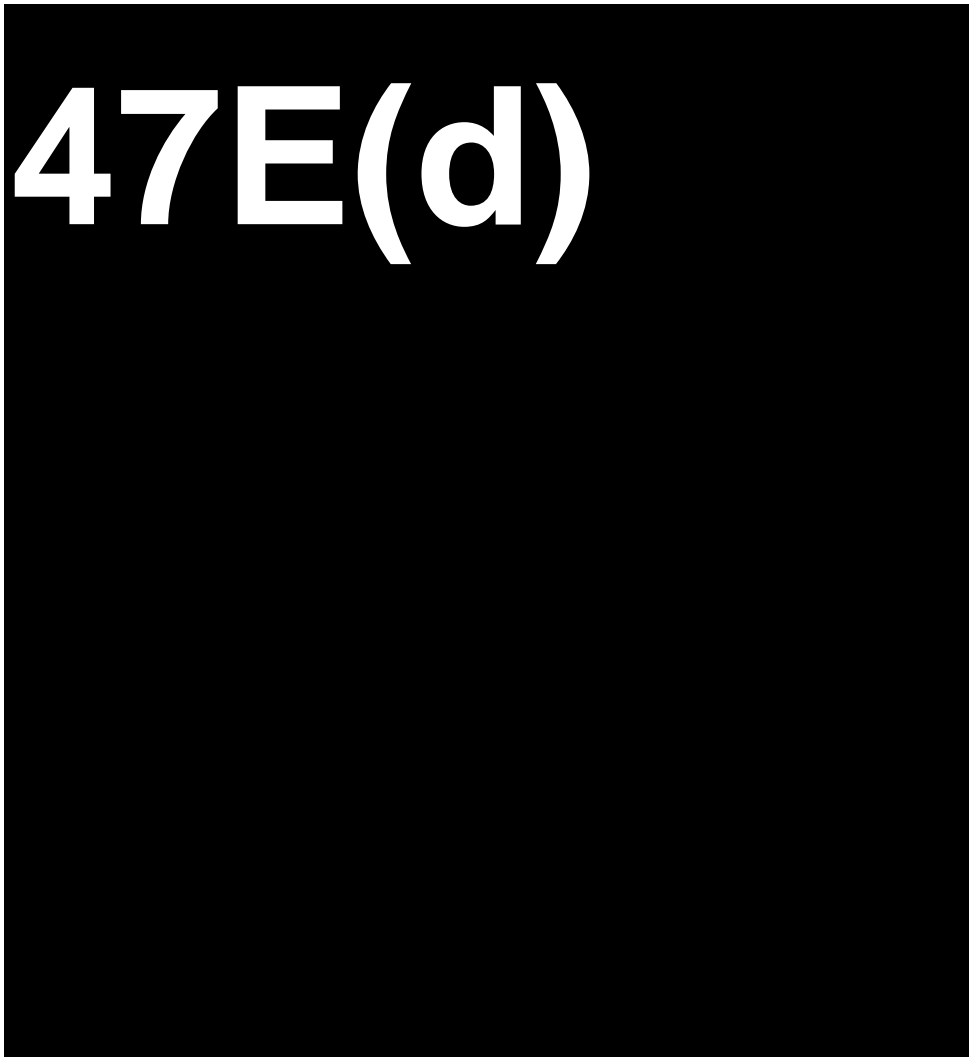
(P) [REDACTED]

(F) [REDACTED]

(E) [REDACTED]

(W) www.abs.gov.au

"SECURITY - Everyone's Business"



WARNING

This email message and any attached files may contain information that is confidential and subject of legal privilege intended only for use by the individual or entity to whom they are addressed. If you are not the intended recipient or the person responsible for delivering the message to the intended recipient be advised that you have received this message in error and that any use, copying, circulation, forwarding, printing or publication of this message or attached files is strictly forbidden, as is the disclosure of

the
information contained therein. If you have received this
message in
error, please notify the sender immediately and delete it from
your
inbox.

AFP Web site: <http://www.afp.gov.au>

Basics

22 25/09/2017 11:46 AM

Send	To 22 , cc 22 , Marriage Collection Taskforce WDB @ABS bcc
Subject	Re: Incidents [DLM=For-Official-Use-Only]📎
Protective Mark	For-Official-Use-Only
Categories	21. Operations

Dear 22 ,

No problem- will do!

Kind Regards,

22

Marriage Collection Taskforce | **Australian Bureau of Statistics**

(P) 22 (E) 22 (W) www.abs.gov.au

22 Hi 22 and 22 Could you please log incide... 25/09/2017 11:35:11 AM

From: 22
To: 22 , 22
Date: 25/09/2017 11:35 AM
Subject: Incidents

Hi 22 and 22

Could you please log incidents from last Friday?

I was notified on Friday from 22 (FX) that there were 4 incidents during mail opening at different FX sites.

- VIC - 47E in envelope with survey form
- WA - 1 envelope had a small amount of glitter with the survey form, 47E

47E

- NSW - 1 envelope with a large amount of **glitter**

We will receive a report on these incidents from FX soon.

Thanks

22

22

Director (a/g)

Marriage Collection Taskforce | **Australian Bureau of Statistics**

(P) 22

(M) 22

(E) 22 (W) www.abs.gov.au

22

Re: Risk Rating change - Unsolicited material returned to us damages equipment , harms staff or delays processing
Marriage Collection Taskforce WDB 22 28/09/2017 01:00 PM

Basics

22 28/09/2017 01:00 PM

Send	To 22 , cc 22 , "Marriage Collection Taskforce Wdb " <marriage.collection.taskforce@abs.gov.au> bcc
Subject	Re: Risk Rating change - Unsolicited material returned to us damages equipment , harms staff or delays processing
Protective Mark	DOCUMENT NOT YET CLASSIFIED
Categories	09. Risk

Thanks 22 . Sounds quite reasonable to me.

On 28 Sep 2017, at 12:12 pm, 22 <22 > wrote:

Hi 22 ,

Just letting you know the residual risk rating for risk # 6 - **Unsolicited material returned to us damages equipment , harms staff or delays processing** has now been reduced to Medium.

The change in the risk rating was as a result of a change in consequence (something that seldomly changes) and not likelihood.

The reason likelihood remains unchanged is due to the fact that we have already received a varied amount of unsolicited material (47E) in the mail and it is likely that we will receive more.

47E
[Redacted]

Please let me know if you have any questions of concerns about this.

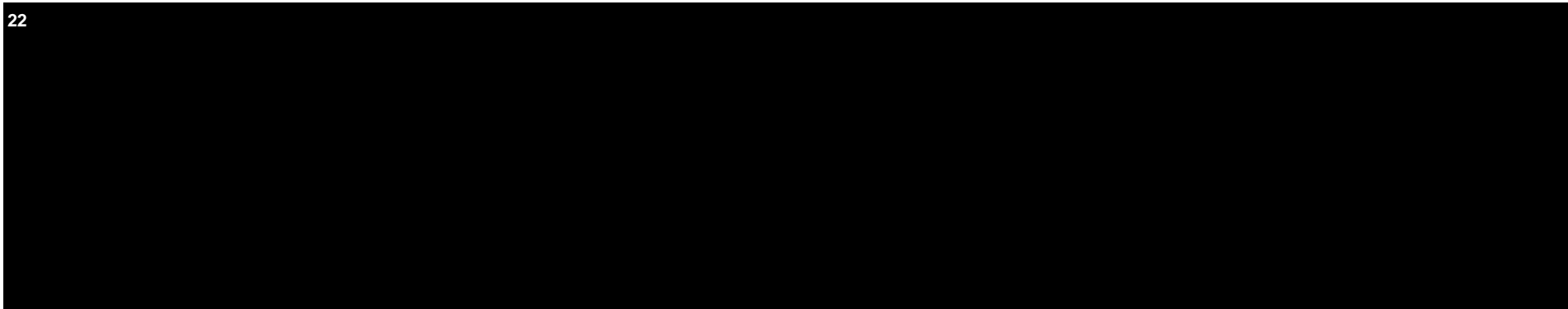
Regards

22

Incident Report	Saturday Date: 07 / 10 / 2017	Reported By: NSW QA
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Description of Incident	Process/stage affected (include time and date)	Impact of incident (include length of time)	Escalated or resolved?
22			
22			

Incident Report	Saturday Date: 07 / 10 / 2017	Reported By: NSW QA
------------------------	--------------------------------------	----------------------------



22

<p>Fri 06/10 pm - FX staff had a form [REDACTED] 47E [REDACTED] [REDACTED] 47E [REDACTED]. Sat: Staff in extraction found 3 x [REDACTED] 47E [REDACTED] Manager mentioned this to ABS staff and we asked where they were - [REDACTED] 47E [REDACTED] [REDACTED] 47E [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]</p>	<p>Sat 07.10.2017 – 12.00 approx</p>	<p>[REDACTED] 47E [REDACTED] [REDACTED]</p>	<p>Resolved: [REDACTED] 47E [REDACTED] [REDACTED] 47E [REDACTED] [REDACTED] 47E [REDACTED] [REDACTED] 47E [REDACTED] [REDACTED] [REDACTED]</p>
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Incident Report	Saturday Date: 07 / 10 / 2017	Reported By: NSW QA
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Incident Report	Saturday Date: 07 / 10 / 2017	Reported By: NSW QA
------------------------	--------------------------------------	----------------------------

Process for Incident identification (including escalations)

1. Identify incident **47E**
47E
2. Request information from FX supervisor and other relevant people – collate information to give clear description of the incident, how it has occurred
47E, what has been done to identify and rectify the incident.
3. Assess the impact of the incident
– **severe** (affects ongoing processing, affects integrity of the forms, impacts on the survey integrity and/or results), escalate immediately to **22**
22
- **medium** (affects ongoing processing if left unattended – action required to resolve), report to **22**
- **low** (process or situation rectified and no impact on survey integrity and/or results), report to **22**
4. Use the template above to log and report incidents.

Description of Incident	Process/stage affected (include time and date)	Impact of incident (include length of time)	Escalated or resolved?
<p>2 envelopes were identified with an 47E [REDACTED].</p> <p>As per FX procedure:</p> <p>47E [REDACTED] [REDACTED]</p> <p>47E [REDACTED] [REDACTED]</p> <p>47E [REDACTED]</p>	<p>Extraction</p>	<p>47E [REDACTED] [REDACTED] [REDACTED]</p>	<p>Resolved. The team leaders and operations manager 47E [REDACTED] [REDACTED] [REDACTED] [REDACTED] 47E [REDACTED] [REDACTED]</p>

Incident Report	Date: 13/ 10 / 17	Reported By: 22	

Process for Incident identification (including escalations)

1. Identify incident 47E
2. Request information from FX supervisor and other relevant people – collate information to give clear description of the incident, how it has occurred 47E, what has been done to identify and rectify the incident.
3. Assess the impact of the incident
 - **severe** (affects ongoing processing, affects integrity of the forms, impacts on the survey integrity and/or results), escalate immediately to 22
 - **medium** (affects ongoing processing if left unattended – action required to resolve), report to 22
 - **low** (process or situation rectified and no impact on survey integrity and/or results), report to 22
4. Use the template above to log and report incidents.

Incident Report	Date: 13/10 / 17	Reported By: 22 [REDACTED] (SA)
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Description of Incident	Process/stage affected (include time and date)	Impact of incident (include length of time)	Escalated or resolved?
<p>[REDACTED]</p>	<p>Mail sorting, 13/10, approx. 9am.</p>	<p>[REDACTED]</p>	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED] Contents have been securely retained by FX Manager.</p>

Process for Incident identification (including escalations)

1. Identify incident **47E**
47E
2. Request information from FX supervisor and other relevant people – collate information to give clear description of the incident, how it has occurred
47E, what has been done to identify and rectify the incident.
3. Assess the impact of the incident
 - **severe** (affects ongoing processing, affects integrity of the forms, impacts on the survey integrity and/or results), escalate immediately to **22**
22
 - **medium** (affects ongoing processing if left unattended – action required to resolve), report to **22**
 - **low** (process or situation rectified and no impact on survey integrity and/or results), report to **22**
4. Use the template above to log and report incidents.

Basics

22 24/10/2017 07:15 AM

Send	To 22 22 cc marriage.collection.taskforce@abs.gov.au, 22 22 bcc
Subject	Re: reworked - what do you think Re: Likely question re things received in the mail ... 
Protective Mark	UNCLASSIFIED
Categories	03. Communication and Media\AMLPS in the Media

Could add something like...

Special procedures have been put in place to minimise any risk to employees of the ABS and our contractors. The procedures have helped ensure extraneous materials included in envelopes have not caused any harm to any of our staff.

47C

22

22 22 General Manager of Peopl... 23/10/2017 06:46:50 PM

From: 22
To: 22
Cc: 22, 22, marriage.collection.taskforce@abs.gov.au, 22, 22
22
Date: 23/10/2017 06:46 PM
Subject: reworked - what do you think Re: Likely question re things received in the mail ...

22

General Manager of People, Culture and Communication Division; Diversity and Inclusion Champion | Australian Bureau of Statistics | (P) 22 (M) 22 (E) 22 (W) www.abs.gov.au

The only limit to the height of your achievements is the reach of your dreams and your willingness to work for them -- 22

22

22

23/10/2017 06:37:12 PM

From:

22

To:

22

marriage.collection.taskforce@abs.gov.au, 22, 22

Date:

23/10/2017 06:37 PM

Subject:

Likely question re things received in the mail...

22

ABS appreciates and thanks the majority of Australians who have followed the survey instructions and only enclosed the survey form in the envelope. We will not comment specifically on the extraneous materials sent because to do so would bring the very attention that disruptive elements may seek from their actions. Some objects and substances can pose a health and safety risk to scanning operators and may also be a criminal offence.

22

47C

47C

Marriage Law Survey Overview

Issue

The Australian Bureau of Statistics (ABS) is currently processing survey forms in preparation for publishing survey results and the quality report on 15 November 2017.

Headline Statement

The postal survey delivers on the Government's commitment to let Australians have a say on whether or not the law should be changed to allow same-sex couples to marry.

Key Points

- Processing of survey forms is well underway and as advised by the ABS, around ~~6774.5~~ 6774.5 per cent of eligible Australians had returned their survey form by ~~1320~~ 1320 October 2017.
- Eligible Australians should lodge their forms or complete their forms online or by phone (if post is not possible) as soon as possible and preferably by 27 October to ensure their view is counted.
- The last date by which ABS must have received the form is 7 November 2017. Any Australian leaving it to the last minute to post their form may be putting their response at risk – don't delay, return it today.
- The ABS has in place robust risk management and quality assurance measures to ensure the integrity of the survey response data.

Policy Commitments

- The Government committed to deliver on its pre-election promise to give the Australian people a say on whether or not the law should be changed to allow same-sex couples to marry.

Contact: 22 [REDACTED]

Contact No: 22 [REDACTED]

Division: ABS

Date Updated: 20 October 2017

Date Last Printed: 9/11/2017 2:30 PM ~~24/02/2014~~

~~11:48 AM~~

Cleared by: 22 [REDACTED]

Contact No: 22 [REDACTED]

Cleared by Adviser:

PDR Number: QB17-000342

Background

As at ~~1320~~ October 2017, the ABS estimates that it has received ~~10.811.9~~ million survey responses. This represents ~~6774.5~~ per cent of all eligible Australians entitled to participate in the survey.

The latest ABS communication campaign is focused on reminding eligible Australians to participate in the survey and to lodge their survey forms on time.

The ABS put in place procedures to support eligible Australians to participate in the survey – including the ability to request new forms to be posted before 20 October 2017, respond online or by phone, or pickup forms from regional, capital city and remote locations between 25 September 2017 and 20 October 2017.

By returning surveys by 27 October Australian are ensuring there is sufficient time for their mail to travel to ABS and be processed.

The ABS has in place a comprehensive risk management plan, privacy policy, fraud management strategies and quality assurance processes to ensure the highest standards of integrity in the processing of survey forms and interpretation of survey response.

There has been media reporting of a razor blade found in a returned survey envelope. ABS thanks the vast majority of Australians who have followed the survey instructions and only enclosed the survey form in the envelope. ABS is not commenting specifically on the extraneous materials sent. Some objects and substances can pose a health and safety risk to scanning operators and may also be a criminal offence. Special procedures have been put in place to minimise any risk to employees of the ABS and our contractors. The procedures have helped ensure the rare cases of extraneous materials included in envelopes have not caused any harm to any of our staff.

Contact: 22 [REDACTED]
Contact No: 22 [REDACTED]

Division: ABS

Date Updated: 20 October 2017

Date Last Printed: 9/11/2017 2:30 PM24/02/2014

11:48 AM

Cleared by: 22 [REDACTED]
Contact No: 22 [REDACTED]

Cleared by Adviser:

PDR Number: QB17-000342

22



47E

