

How can I help?

To make the Census a success, the ABS is seeking help from managers and agents of secure apartment buildings. We want to ensure the process is as smooth as possible for everyone, including residents.

You may be asked by an ABS officer to help arrange access to your building or provide information about its security, the number of apartments and any short-term accommodation. Please provide any relevant information you can, including instructions of accessing the building and navigating any building security arrangements, if required.

How will the information I provide about my building be kept secure?

The ABS will securely store all information provided on a restricted access basis. The ABS complies with the *Privacy Act 1988* and the Australian Privacy Principles. If you provide Census Field Officers with any physical items, such as fobs and keys, they will sign a log and keep these items secure and separate from identifying information such as the address of the building.

More information

If you have questions about the enumeration of secure apartment buildings, please call:

NSW/ACT	1800 683 051
Victoria	1800 151 913
Queensland	1800 482 517
South Australia	1800 018 101
Western Australia	1800 642 381
Tasmania	1800 022 973
Northern Australia	1800 623 273

For general information about the 2016 Census, go to **census.abs.gov.au**

2016 CENSUS

How secure apartment buildings are counted





OUR MOMENT TO MAKE A DIFFERENCE

How secure apartment buildings are counted



What is the Census?

The Australian Bureau of Statistics (ABS) conducts the Census of Population and Housing (Census) every five years. The Census provides a snapshot of the nation. It collects vital information on the social, economic and housing characteristics of everyone in Australia on Census night.

Community organisations, government and business all rely on Census data to plan community services and facilities such as housing, healthcare, education, transport and special assistance programs.

When is the Census?

August 9 is Census night in Australia.

Why is it important?

The Census provides important information about Australia's people and their housing. It helps estimate Australia's population, which is used to distribute government funds and plan services for your community.

When can I expect a visit from a Census Field Officer?

Most households will receive their Census materials in the mail. The remainder will have their Census materials delivered by Field Officers in the weeks and days leading up to Census night.

After Census night, a Field Officer will visit only households that have not completed the Census.





These visits will occur between mid-August and late-September.

Completing the Census early reduces the need for a Field Officer to visit households. In some cases, where a household has not completed the Census on time, a Field Officer will visit up to five times to ensure everyone completes the Census.

Can Field Officers contact residents at any time of day?

Field Officers will be working seven days a week, but they will only approach residents between the following times:

Monday to Friday 8:00am-8:30pm Saturday to Sunday 9:00am-8:30pm

What happens if residents aren't home when Field Officers visit?

In secure apartment buildings, materials will be pushed under the apartment door or left in the letterbox. A calling card may also be left at the door to notify residents that materials have been left or to identify unoccupied apartments. This will be removed at the next visit.

How do I know the Field Officer in my building is legitimate?

Census Field Officers, Area Supervisors and District Managers can all be identified by their official Australian Bureau of Statistics identification card and yellow satchel.

